



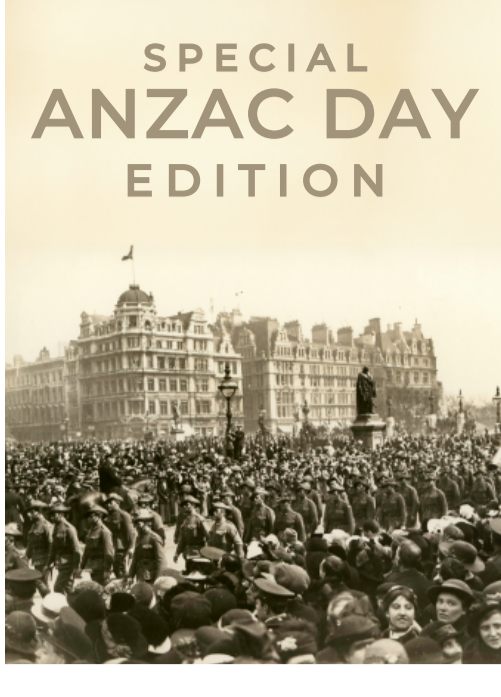
THE ADELAIDE PIPELINE



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BROWN & SON PLUMBING - SPECIAL EDITION - NO 9 - 2024



LEST WE FORGET



Digging for Diggers
Written by Anton Brown

Heroes walk among us. In everyday life there are men and women in our community who have made the ultimate commitment to serve our country within our military forces.

This service to our country comes in many forms and differs from different decades. They come from many areas within the defence force, ranging from support personnel at home and in foreign countries, right through to front line soldiers and officers fighting wars and keeping peace, most of the time in extreme and harsh environments.

Fast forward to October 2021, when we sat down to a team meeting. We asked ourselves, "What else can we do? What else can we do to show our appreciation. There must be more."

From the start of our journey raising money within our Digging for Diggers program, we didn't know exactly where it would lead us, but knew it would be something with substance, something tangible, something real for the veterans.



We are "Digging for Diggers" one of the team said. "Whenever we break the earth or dig a hole in our daily works and jobs, we donate. We can put a small portion of our jobs away each time we do anything that involves any digging."

When Ricky came to us with a proposal to refurbish the old dusty storage shed into a new meeting area/ coffee house and Laundry at the Campbelltown ARVL village, we were straight on the front foot to make it happen.



Wow!, what a proposal. What a great idea! And our program was born from here. For two years we kept this to ourselves, within our team, while gradually raising enough money to do something to make a difference.

The project was a success and at the end Ricky even arranged a reveal for us to get to know the resident Veterans over a coffee and BBQ breakfast.



We believe all to be heroes, regardless of rank or which force represented. These brave men and women have contributed wholeheartedly to preserve our freedom and the way of life that we know.

We came across Andrew Russel Veteran Living (ARVL). A program developed by RSL Care SA and provides any ex-service person in SA who is homeless, or at risk of homelessness, opportunities to access appropriate and affordable housing solutions and practical supports, enabling veterans to generate positive accommodation outcomes for themselves.

From here, from these humble beginnings converting this storage shed in December 2023, the sky is the limit with what we can achieve, and we are very much looking forward to getting our teeth into the next project and building on this in the future.

As a company, Brown and Son Plumbing for many years has provided a discount on labour to both serving and retired military personnel. A gesture of our appreciation, this has been a positive experience for some of our staff but didn't quite have the effect we thought it would, when we implemented it many years ago.

We knew straight away that we wanted to get involved with this amazing program, which we feel reflects the fundamental core values of the RSL, from way back in 1918.

In future projects, we will be looking to get other organisation's and businesses involved, so we can do even more.



We made contact with Ricky, the program manager and let him know what we were doing and he was happy to have us on board.

If you like what you see and would like to be a part of this, please make contact with us for a discussion.



Did You Know?

Brown and Son Plumbing recognises the selfless sacrifices, bravery and commitment made by the men and women of our Australian Defence Corp. As a small way of displaying our gratitude for their national service, we offer a 10% discount to either currently serving or previous members of the ADF.

Simply mention to us when initially making contact and we will ensure we pass on this discount, and a heartfelt thank you for your service.

10% DISCOUNT FOR CURRENT OR PREVIOUS ADF MEMBERS.

Do You Have What It Takes?



TEAMWORK MAKES OUR TEAM WORK

What are we looking for when recruiting our team?

Our business is growing, and this means our team is expanding. Could you be the next Tradesman or Apprentice Plumber to join us? The number one thing is 'Attitude'. We are looking for positive 'can-do' attitudes...

'We own our actions'. If we make a mistake, we take responsibility for our actions and view it as a valuable learning opportunity. This continuous development is how we keep growing.

Each of us, from Admin, Apprentices, through to our Qualified Tradespeople, plays a crucial role in our success. We're all in it together and we genuinely enjoy what we do.

Do you get a big sense of satisfaction when you've completed a job that looks perfect? And then drive away from the job knowing the customer has had a great experience? We're searching for people who are 'switched on' and take an enormous amount of pride in the work they do. It's also second nature for you to 'do the right thing' and treat the customer's home like your own... with respect.

Are you humble? We listen to each other and support each other within the team to achieve results together. We celebrate the wins together, as we are One Team.

If the above resonates with you and you would like to speak with us, we welcome you to do so.

Can you listen and follow a detailed procedure? We are building a strong list of procedures to make the job easier for you and ensure the customer's outcomes are streamlined towards efficiency, quality, and service. This is to keep you safe on the job and ensure consistent quality control across all jobs across the company.

Are you willing and eager to learn? To progress and challenge yourself? and to share your strong knowledge with the rest of the team?



Join The Team!

We are looking for more A Grade Plumbers and Admin support workers to build on our growing quality team.



The purpose of 'The Adelaide Pipeline' is to provide both our existing customer base and potential new clients with insights on what is happening in our business and industry. We hope to create learning opportunities for personal and business development, with a chance to meet and network with our other partners and learn more about them.

We thank you for taking the time to read this month's edition and we look forward to sharing next month's articles with you. If there are any questions you have, or would like to share something interesting, we value your opinion and would love to hear what you have to say. For more information, please call us on 8367 8383, or email Enquiries@brownandsonplumbing.com, or Anton@brownandsonplumbing.com

